

## NORTHAMPTON TOWNSHIP PARKS AND RECREATION 2026 FREQUENTLY ASKED QUESTIONS – CAMP QUEST

### Schedule/Camp Location

- Regular Quest Camp will be offered for 7 weeks: June 29 – August 13 (no camp July 3).
- Monday - Thursday, 9 AM – 2 PM
- Ultimate Quest Camp will be offered for 7 weeks: June 29 – August 14 (no camp July 3).
- Monday - Friday, 7:30 AM – 6 PM.
- Ultimate and Regular Quest Camp are held inside the Welch Elementary School and on the grounds of Welch Elementary School at 750 New Road and the Northampton Municipal Park grounds. Participants will be dropped off at Welch Elementary.
- Free swim will occur at the Northampton Valley Swim Club, 299 Richboro Rd, Richboro, PA 18954. Regular Quest members can pay an additional fee to be bussed to the pool at 2 pm. Free Swim is included in the fee for Ultimate Quest and there is no additional fee.

### When can I drop my camper off? What is the latest I can pick my camper up? What is the procedure?

- Drop off begins at 7:30 AM precisely (Mon – Fri) for Ultimate Quest campers. Children will not be checked-in or be permitted in the building until 7:30 AM. Regular Quest Campers can be dropped off at 9 AM, Mon - Thurs. *For your child's safety, please do not drop off before your designated time, as we staff according to the number of children we have at a given time.*
- On a typical, **non-trip day**, pick- up will occur at 2:00 PM for regular Quest participants. Please form a car line facing New Road at the gym entrance of the school. **A staff member will be outside with a walkie-talkie to call your child out. You are required to sign out your child.**
- Ultimate Quest and Regular Quest swimmers will be picked up from the pool (Northampton Valley Swim Club, 299 Newtown-Richboro Road, Richboro) **Parents must park and walk into the pool area to sign their camper out for the day.**
- On long trip days, pick up will take place at Welch Elementary School at the designated time. Each child will still have to be checked out before we can dismiss them safely. We appreciate your cooperation!
- Please be patient, the first week is always a little slower as staff, parents and campers find their footing and adjust where necessary, we will get there!

### What will camp look like for my child on a regular camp day?

- Ultimate Quest campers will have organized free play consisting of cards, ping pong, Nok Hockey and gym games in the morning when they arrive.
- At around 9:15 AM, Campers will be placed in attendance groups and assigned to a counselor. After attendance each day, a rotation of a variety of activities will be presented and campers will be able to choose indoor and outdoor activities with their friends according to their interests. Various sports, games and activities are selected based on camper input and attention paid to the comfort level of each child.
- Campers have snack and lunch (must be provided unless specified).
- Dismissal is at 2 PM for Regular Quest Campers. Swim after Quest and Ultimate Quest campers will be transported to the pool for an afternoon of swim and fun! There is a pool snack bar, the menu and price list will be provided when it is available.
- If it is raining on a pool day, campers will remain at Welch Elementary, and parents will be notified via email and text.

**What are your staff requirements? What kind of training do they have?**

- Our staff is amazing! Quest is led by two experienced leaders who have significant experience at camp . Our leaders are majoring in education and have many years of camp experience. The remaining staff is rounded out by other college graduates and college students, some majoring in education. They are all super enthusiastic and very caring!
- All staff have completed three required background checks, mandated reporter training, and are First/Aid CPR/AED/Epipen trained and certified by the American Red Cross. All staff completes training on policies, procedures, and how to be FUN and keep campers SAFE, and create meaning, acceptance, and connection within the camp setting throughout the summer.

**What happens if someone else is picking up my child?**

- If your child is going home with a friend, or someone other than you will be picking your child up on a given day, please send a note in with your child indicating who will be picking him/her up. That person **MUST** be ready to show the proper identification to the camp leader in order for us to release your child. Prior written notification is preferred.
- In the event of an emergency or last-minute change, the parent must call the Camp Leader and give verbal consent. The staff member on the phone will take the information given and record it on a “Verbal Consent for Release of Child” form. The person picking up will be asked to show proper identification in order for the child to be released.
- **YOUR CHILD WILL NEVER BE RELEASED TO ANYONE WITHOUT PARENTAL CONSENT**

**What should my child bring to camp everyday and where do they keep their belongings?**

- If your child will be swimming, a bathing suit should be worn under clothes or brought in a separate bag to camp. Campers should also bring sunscreen and a towel. You may also want to bring goggles for the pool and/or money for the snack bar. **NAMES MUST BE CLEARLY MARKED ON ALL PERSONAL BELONGINGS.**
- All campers should bring a refillable water bottle with their first and last name **CLEARLY MARKED.**
- Your child should bring their lunch everyday unless otherwise specified (check trip itinerary to see if lunch is provided). Lunches cannot be refrigerated and should be packed in an insulated lunch bag with an ice pack. A drink for lunch is needed every day if your child would like something different than water.
- Your child will keep their belongings in a classroom during the camp day. Campers must take all items home with them at the end of every camp day.
- **All campers and staff must wear SNEAKERS in order to participate. Flip flops can be worn at the pool. Campers should wear well-fitting, comfortable clothing to move and play in.**

**What if my child is taking prescription medication that is required during the camp day?**

- Any camper requiring medication during the camp day must have a signed “Medication Log” form on file.
- All medication must be clearly marked with dosage requirements in the original bottle provided by the pharmacist.
- The Camp Leader or Group Leaders dispense and record the medicine daily when it is given to the camper.

**What if I wish to speak to my child during camp? Are children allowed to carry cell phones?**

- Cell phones are permitted at Quest, but must be off and inside bags at ALL TIMES WITHOUT EXCEPTION. Staff are required to check phones in their break room before engaging with campers at the beginning of the day. We take the safety and well-being of our campers, your children, very seriously. Cell phones at camp present a multitude of safety hazards, not to mention they are expensive and can easily be misplaced or lost. Different parents have different rules regarding what is appropriate for their children to view, whether they want their child's picture taken, posted on social media, etc. It is impossible to navigate all of this at camp. Camp is an environment where children and staff laugh, communicate, and enjoy physical exercise. There is simply no room for a cell phone. If your child is seen with a cell phone, we will instruct them to put it back in their bags. In the event the child continues to use their phone, staff will hold it until pick up. **Smart watches are not permitted.**
- In the event you need to reach your child or the camp staff, please do not hesitate to contact the Site Leader (green shirt) and they will help you. This phone number is provided in the paper newsletter distributed on the morning of the first day of camp. You may, of course, contact the Recreation Center directly with any concerns or questions at 215-357-5396 or you may call the Parks and Recreation Office at 215-357-6800 and someone from the department will do their best to help you.

#### How will I know what my child is doing during the camp day?

- A weekly newsletter will be distributed via email reporting on the week that has passed and what events are coming up the following week. We also encourage you to have THE BEST dinner table conversations EVER!! Your child's day will be jam packed with fun and there will be plenty to share!

#### How often are trips scheduled?

- Approximately 2 trips will be taken each week. **Even though payment of trips is included in your fee, each child must be registered online at [www.northamptonrec.com](http://www.northamptonrec.com) by June 5th.** For safety reasons, it is imperative that the camp is aware of who we are taking on each trip. It is also vitally important that we know we have enough tickets purchased and enough buses to transport the children. The Camp Leader needs accurate trip attendance sheets BEFORE camp begins.
- Due to the cost of transportation and the coach bus- there is a fee for the Camel Beach trip of \$35.

#### What should my child do on a trip day?

- If your child is scheduled to go on the trip, a set time to report to camp is designated in the trip itinerary and will be announced several times before the day of the trip. Your child must arrive at camp by that time, or they will miss the bus. **The bus will not wait for your child.**
- For his/her safety, your child is given two camp T-shirts to be worn, without exception, on all trips. If your child comes to camp on a day he/she is registered for a trip without their camp T-shirt, we may have extra shirts available, but a \$10.00 fee will be assessed for the cost of the shirt. (Extra shirts are not guaranteed)
- All trip information with dates, times of departure, destination, what to bring and pick-up time are listed on the trip itinerary in this packet.

#### What is expected if my child cannot attend a trip?

- Most campers attend all trips because they are included in the camp fee. If they do not attend, it is normally due to a family vacation or an extra-curricular activity that prevents them from attending. Unfortunately, we do not have enough staff to stay back with a very small number of children who do not wish to attend a trip. *There is no camp for children who are not registered for a trip.*

#### What is expected of my child at camp?

- Camp participants are expected to exhibit appropriate behavior at all times while at camp. In order to provide all campers and staff with a positive camp experience that is safe and enjoyable for EACH child, the following guidelines have been developed.
- A caring approach will be taken regarding discipline. Camp staff will foster appropriate behavior through positive reinforcement, firm statements and redirection of activity. Your children are coming to camp with the expectation that they will:
  - Talk in a pleasant manner. Foul language, putdowns and bullying will not be accepted.

- Be safe! Always follow camp and pool rules, bus rules and respect staff.
- Treat all equipment and supplies with proper care and respect.
- Show respect for the Parks and Recreation staff, bus drivers and fellow campers.
- Aggressive behavior that is threatening to a child, staff or others will not be permitted at camp.
- Have a positive attitude and have fun!
- Please review these guidelines with your child.























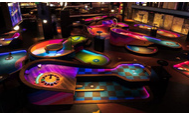





**What do I do if something happens at camp and my child is unhappy?**

- **PLEASE** talk to us! Your child's experience is why we are here! We can help! However, we can only help, give clarification or try to solve conflict if we are aware. Communication is the answer to almost every problem. Do not hesitate to contact the Camp Leader or the Camp Director. Ask a million questions, tell us the problem, whatever is needed to help your child have the best summer ever!

***WE ARE LOOKING FORWARD TO SPENDING THE SUMMER WITH YOUR CHILD!***



# CAMP QUEST 2026

Monday	Tuesday	Wednesday	Thursday	Friday
June 29	30 Tournament Tuesday 	July 1 Top Golf Trip  TOPGOLF	2 Thunderbird Lanes Trip 	3 4th of July 
6	7 Tournament Tuesday 	8 Ultrazone Laser Tag Trip 	9 Dorney Park Trip 	10 Movie Tavern Trip *UQ ONLY* 
13	14 Tournament Tuesday 	15 Dave and Busters Trip 	16 The FunPlex Trip 	17
20 Food Drive Begins 	21 Tournament Tuesday 	22 Urban Air Trip 	23 Camel Beach 	24 Climb Zone Trip *UQ ONLY* 
27 Picture Day 	28 Tournament Tuesday 	29 Treehouse World Trip 	30 Six Flags Trip 	31 Food Drive Ends 
Aug 3	4 Tournament Tuesday 	5 Puttshack Trip 	6 Inline 309 Skating Trip 	7 Peddler's Village *UQ ONLY*
10	11 Tournament Tuesday 	12 Activate Games Trip 	13 Thrillz Trip 	14 Medieval Times Trip *UQ ONLY* Last Day of <b>CAMP</b> 

## Northampton Township Parks and Recreation

### Camp Quest (Welch Elementary School)

#### 2026 Trip Itinerary

June 29 - August 14

The following document will give you all the information you will need to prepare your child for his/her trips. Please keep this information as a reference throughout the summer.

Updates/changes will be announced in the weekly newsletter. Please note campers **MUST** be registered by **June 5<sup>th</sup>** to attend trips. **If your child is not registered for the trip, they cannot attend.**

**FRIDAY TRIPS ARE FOR ULTIMATE QUEST CAMPERS ONLY. QUEST TRIPS ARE INCLUDED IN THE CAMP FEE (EXCEPT CAMEL BEACH) BUT ALL CAMPERS MUST REGISTER FOR TRIPS IN ORDER TO ATTEND, NO EXCEPTIONS WILL BE MADE.**

\*\*Please note: Campers may be asked to arrive before and extend past their regular drop off/pick up time. \*\*

#### Top Golf, Philadelphia

Wednesday, July 1

**Camper Arrival: 10:30 PM**

**Camper Return: 2:15 PM**

It doesn't matter who you are, or if you play - you've never experienced anything like this! In the Top signature game, players score points by hitting balls (assigned using our microchip technology) into a target. The more accurate your shot and the farther the distance, the more points you earn.

- **Lunch:** Grilled Cheese, chips, cookies and soft drinks.
- **Spending Money:** Parents may provide additional money for more games or snacks at the snack bar, but it is not necessary.
- **Bus** will arrive back at Welch at 2:15 pm for pick up, campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool.

#### Thunderbird Lanes, Warminster

Thursday, July 2

**Camper Arrival: 9:00 AM**

**Camper Return: 12:45 PM**

Campers will be split into groups of six per lane with a counselor to enjoy a morning of bowling!

- **Lunch:** 2 slices of pizza and a drink
- **Spending Money:** Parents may provide additional money for more games or snacks at the snack bar, but it is not necessary.
- **Pick Up** by 2 PM, campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool.

#### Ultra Zone Laser Tag, Bensalem

Wednesday, July 8

**Camper Arrival: 9:45 AM**

**Camper Return: 2:15 PM**

Campers will be divided into teams of 15 and sent into a briefing room where they will learn the rules of the game. After two teams have been briefed, they will be sent into a supervised Combat Room where they will be "under attack" for twenty minutes and groups will rotate in and out of play.

- **Lunch:** Pizza and a drink
- **Spending Money:** Additional money to play games in the arcade while not actively playing laser tag is suggested.
- **Pick Up** at 2:15 PM, campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool.

**Dorney Park, Allentown**

Thursday, July 9

**Camper Arrival:** 9:00 AM

**Camper Return:** 5:30 PM

Campers will enjoy an endless amount of thrill rides. They will also enjoy the waterpark - including the Snake Pit with 6 thrilling new slides. *Don't forget your towel, change of clothes and to wear your sunscreen!*

- **Lunch:** Between 12:00 and 1:00, your child will enjoy an "All You Can Eat Buffet" of chicken tenders, hamburgers, mac and cheese, potato chips, pasta salad and ice cream.
- **Spending Money:** Extra money will be necessary for those who wish to purchase snacks and souvenirs. **DORNEY PARK IS CASHLESS, YOUR CAMPER WILL REQUIRE A GIFT/DEBIT CARD FOR EXTRA MONEY.**
- **NO POOL TODAY. PICK UP AT WELCH AT 5:30 PM. ULTIMATE QUEST CAMPER PICK UP BY 6 PM**

**Minions 3; The Movie Tavern, Flourtown PA**

Friday, July 10

**ULTIMATE QUEST ONLY**

**Camper Arrival:** 9:45 AM

**Camper Return:** 1:45 PM

The Minions are back with even more silly chaos, laugh-out-loud adventures, and mischief as they dive into another over-the-top mission together.

- **Lunch:** Choice of Chicken Tenders, Pizza, Mac and Cheese, Cheeseburger or Hot Dog  
(Selected at time of registration)
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Bus will arrive at Welch at 1:45 PM, Campers will be taken to the pool, pick up by 6 PM

**Dave and Busters, Plymouth Meeting**

Wednesday, July 15

**Camper Arrival:** 9:45 AM

**Camper Return:** 3:00 PM

Campers are in for a treat with unlimited game play on a plethora of exciting games. *(Please note that while the game play is unlimited, prizes cannot be redeemed.)*

- **Lunch:** Buffett Style: Flatbread pizza, mini all beef hot dogs, boneless wings, pretzels, French fries and soft drinks.
- **Spending Money:** Parents may wish to provide additional money for a snack, but it is not necessary.
- **Bus:** Returns to Welch Elem at 3 PM. Campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool.

**The FunPlex, Mt. Laurel**

Thursday, July 16

**Camper Arrival:** 8:45 AM

**Camper Return:** 3:00 PM

Campers will enjoy 25 acres of indoor and outdoor fun. Campers have access to the outdoor water park with slides and pools. The rides are endless in their indoor and outdoor amusement parks.

- **Lunch:** Chicken Fingers and fries with a bottle of water
- **Spending Money:** Parents may provide additional money for more games or snacks at the snack bar, but it is not necessary.
- **All participants should wear their bathing suits, wear and bring sunscreen and their towel.**
- Pick Up at Welch at 3 PM. Campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool.

**Urban Air, Willow Grove**

Wednesday, July 22

**Camper Arrival:** By 9:00 AM**Camper Return:** 1:30 PM

Urban Air is way more than a trampoline park! It's the ultimate adventure park where kids of all ages can explore all of the trampoline fun plus thrilling attractions such as Warrior Course, Sky Rider, Drop Zone, climbing walls and more! Socks are included!

- **Lunch:** Pizza and a bottle of water
- **Waiver:** *A waiver is required for this trip: please see attached for waiver, the waiver is a "hard copy" NOT online.*
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Pick Up at Welch at 2 PM. Campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool.

**Camel Beach, Tannersville**

Tuesday, July 23

**Camper Arrival:** 8:45 AM**Camper Return:** 6:00 PM

While at Camel Beach, your child will enjoy the Vortex and Spin Cycle- the only pair of bowl slides in the Northeastern United States! They will also enjoy Pharaoh's Phortress with eight waterslides, four story high tipping bucket, fountains, spray guns and more! **All participants should wear their bathing suits, wear and bring sunscreen and their towel.**

- **Lunch:** Meal Voucher (choose one): Hamburger, cheeseburger, hot dog, chicken fingers, with a side of French fries or cheese pizza, each voucher includes a Pepsi brand bottled beverage or Aquafina water bottle.
- **Spending Money:** Campers will need money to purchase additional snacks/drinks. **CAMELBEACH IS CASHLESS-PLEASE SEND WITH A GIFTCARD/DEBIT CARD FOR EXTRA MONEY.**
- **Pickup will be at Welch. (No pool today)**

**Fee: \$35 (Coach Bus Cost)**

**ClimbZone, Howell, NJ**

Friday, July 24

**ULTIMATE QUEST ONLY****Camper Arrival:** 8:00 AM**Camper Return:** 12:30 PM

ClimbZone Howell is an exciting indoor adventure spot featuring uniquely themed climbing walls, a high ropes course, and a soft-play area.

- **Lunch:** **Please bring a packed lunch.** Lunch will be eaten when campers return from the trip.
- **Waiver:** *A waiver is required for this trip: please see attached for waiver, the waiver is a "hard copy" NOT online.*
- **Spending Money:** Parents may wish to provide additional money for a snack at the snack bar, but it is not necessary.
- Campers will arrive back at Welch at 12:30 pm, Campers will be taken to the pool at 2 PM, pick up by 6 PM

**Treehouse World**, West Chester

Wednesday, July 29

**Camper Arrival:** 8:30 AM

**Camper Return:** 2:30 PM

Are you ready to embrace your daring side? Strap into a harness and soar through the trees on our exhilarating zip lines or take the plunge off our Pirate Ship Treehouse if you're brave enough! Our adventures cater to everyone, from young explorers to seasoned adventurers, providing adrenaline-pumping experiences for all.

- **Lunch:** Campers must bring a lunch to this trip- LUNCH IS NOT PROVIDED.
- **Waiver:** <https://treehouseworld.com/waivers/> **Camper will not be able to participate without waiver.**
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Pick Up at 2:30 PM, campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool.

**Six Flags Great Adventure**, Jackson, NJ

Thursday, July 30

**Camper Arrival:** 8:15 AM

**Camper Return:** 7:30 PM

Great Adventure has many, many rides for Roller Coaster lovers including: The Joker, The Green Lantern, Batman, Superman, and so many more! Not a fan of the coasters? No problem! There is plenty more to do and see at Great Adventure.

- **Lunch:** Campers will be given a voucher for **either** lunch or dinner.
- **Spending Money:** Campers will need money to purchase either lunch or dinner, extra snacks and drinks.
- **SIX FLAGS IS CASHLESS-PLEASE SEND WITH A GIFTCARD/DEBIT CARD FOR EXTRA MONEY.**
- **Bus will arrive back at Welch Elementary at 7:30 PM**

**Putt Shack**, Philadelphia

Wednesday, August 5

**Camper Arrival:** 9:15 AM

**Camper Return:** 3:15 P

Blending the excitement of mini golf with innovative, interactive gameplay, Puttshack offers the perfect setting for a thrilling competition with friends. The venue boasts one-of-a-kind courses powered by state-of-the-art technology, delivering a dynamic, immersive experience that keeps players engaged and entertained throughout.

- **Lunch:** Buffet: Pizza, Fruit, water or lemonade
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Pick Up at Welch at 3:15 PM. Campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool

**Inline 309 Roller Skating**, Hatfield

Thursday, August 6

**Camper Arrival:** 9:00 AM

**Camper Return:** 12:45 PM

Lace up your skates and roll into an epic day of fun at the roller-skating rink, just for Northampton camps! Skate rentals are included or bring your own for extra flair! Skaters must wear socks with skates.

- **Lunch:** Chick-fil-A Meal (8 count nuggets, potato chips, chocolate chip cookie)
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Pick Up at Welch at 2:00 PM. Campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool

**Cock n' Bull**, Peddler's Village

Friday, August 7

**ULTIMATE QUEST ONLY**

**Camper Arrival:** 9:15 AM

**Camper Return:** 3:45 PM

Campers will kick off their day with the delightful opportunity to explore Peddler's Village, discovering its charming shops before enjoying a delicious lunch and taking part in an entertaining game show. The highlight of the day awaits: an engaging and interactive show titled 'Cash a la Carte, You're the Next Contestant,' where campers will dive into beloved TV game show experiences, from spinning wheels to guessing prices and answering trivia questions

- **Lunch:** a lunch buffet including a garden salad, rigatoni marinara, chicken fingers, mac and cheese, roasted green beans, french fries, cookies, brownies and soda/iced tea.
- **Spending Money:** Parents may provide additional money for shopping in Peddler's Village, but it is not necessary.
- Bus will arrive back at Welch at 3:45 pm, campers will be taken to the pool.

**Activate Games**, Cherry Hill

Wednesday, August 12

**Camper Arrival:** 8:45 AM

**Camper Return:** 1:00 PM

Step into the world's first active gaming facility, where you become the player—jumping, climbing, and solving challenges in interactive game rooms that react in real time for a high-energy, adrenaline-filled experience.

- **Lunch:** Pizza
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Pick Up at Welch at 2:00 PM. Campers registered for "SWIM AFTER QUEST" will be taken by bus to the pool

**Thrillz, King of Prussia**

*Thursday, August 13*

**Camper Arrival:** 9:00 AM

**Camper Return:** 12:45 PM

An exciting indoor experience for thrill-seekers of all ages. It features over 30 obstacle courses, including zip lines, super-sized slides, trampoline dodgeball, and more. The park also has additional attractions like laser tag, a jungle gym, VR roller coasters, and a gyro ride.

- **Lunch:** 2 slices of pizza and water
- **Waiver:** **A waiver is required for this trip: please see attached for waiver, the waiver is a “hard copy” NOT online.**
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Pick Up at Welch at 2:00 PM. Campers registered for “SWIM AFTER QUEST” will be taken by bus to the pool.

**Medieval Times, Lyndhurst, NJ**

*Friday, August 14*

**ULTIMATE QUEST ONLY**

**Camper Arrival:** 9:15 AM

**Camper Return:** 3:45 PM

At Medieval Times in Lyndhurst, NJ, campers can enjoy an immersive experience set in the 11th century. They'll cheer for a knight during live jousting, sword fighting, and horsemanship while enjoying a four-course feast.

- **Lunch:** Garlic bread with chicken, roasted potato and corn cobette, served with a bottled water and chocolate chip cookies
- **Spending Money:** Parents may provide additional money, but it is not necessary.
- Bus will arrive back at Welch at 2:30pm, campers will be taken to the pool.

Dear Camp Families,

We're excited to share that for camp this year, we'll be using **Procare** instead of the previously announced app. Procare is a trusted platform used by many preschools and childcare centers for efficient communication, sign-in/sign-out management, and real-time updates. We believe this app will better support our camp needs and enhance the overall parent experience.

**🚫 Important Note:** We will NOT be using Procare for billing or payments. All billing will continue to be handled separately through our usual channels.

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## Getting Started with Procare:

### 1. Account Setup:

- Check your inbox for a **Welcome to Procare** email. This will include a unique link to create your parent account.
  - **Important:** Use the same email address this invite was sent to, or your account creation will not work. If you need to use a different email address, please contact us before proceeding.
  - Click the link to access the **Procare Web Portal**.
  - Select **Parent** when prompted and complete the sign-up form.
  - Click **Sign Up** to create your account.
- 

### 2. Already Have a Procare Account?

- If you already use Procare for another child or center, you do not need to create a new account.
- Simply log in to your existing account using the same email address your invite was sent to.
- Your child's camp information will be added to your current dashboard.
- **Tip:** Make sure you switch between centers if needed to access all your children's profiles.



### 3. Download the Mobile App:

- After creating your account through the web portal, download the **Procare Child Care** app from the Apple App Store, Google Play, or Amazon Store.
  - Use the same login credentials you created in the web portal to access the app.
  - **Note:** You cannot use the invite code as your password – you must first create an account through the web portal.
-

#### 4. Personalize Your Account:

- **Add a Photo of Your Child:**

- Open the Procure app on your device.
- Click my profile in the bottom right hand corner and click edit profile.
- Tap the edit icon (usually a pencil or camera icon) near your child's profile picture.
- Choose a photo from your device or take a new one.
- Save your changes to update their profile.

- **Review and Update Your Child's Information:**

- Navigate to your child's profile (by clicking profile in the bottom right hand corner) to check that all their information is accurate, including:
  - First and last name
  - Date of birth
  - Allergies
  - Medications
  - Emergency contacts
  - Address
- Make any necessary updates and save your changes.

- **Add Another Parent or Authorized Pickup Contacts:**

- Click the profile section (at the bottom right hand corner)
- Tap **+ Add Authorized Pickup**.
- Enter the pickup person's name and contact information.
- Tap **+ Add Parent**.
- Enter the new parent or guardian's details.
- An invite will be sent to the new parent to create their own account.
- *Authorized pickups (uncle, aunt, neighbor, etc will not need to download the app)*

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## 5. Stay Connected:

- Use the app to receive real-time updates, messages, daily activity logs, reminders, and important camp announcements.
- Make sure to enable notifications in your phone settings to stay up-to-date.

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## Troubleshooting Tips:

- **Email Mismatch:** Ensure the email you use for account creation matches the one your invite was sent to.
- **Password Issues:** The invitation code is not your password. You must create a password when you first set up your account.
- **Multiple Parents:** If another parent or guardian needs access, make sure to add them through **Family Info** as described above.

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If you have any questions or need help with the setup, please don't hesitate to reach out.

Click here to enable push notification, view invoices, add additional children and more!

All enabled Sign-In/Out options will display here (QR Code, location-based and PIN).

Add drop-off notes to help with morning drop-off communication.

View events added by your school.

Compose or view messages sent from staff.

Swipe to view additional children.

Displays the name of the center/school. Click to switch schools (if applicable).

Filter daily activities by activity type or date range.

View attendance records and daily activities added by your child's teacher.

Edit your child's profile information or add a parent/authorized pickup (if enabled).

Navigate back to the Activity Feed/home screen.

View and complete document requests sent by school admins.

**Georgie Jones**  
Casey Child Care

Jan 21 - Mar 18 / All Activities

Mon, Feb 19

**SIGN-IN** 12:31 PM  
By Jennifer H  
Signed-in to Caterpillars @ 12:31 PM

Tue, Feb 06

**SIGN-IN** 12:47 PM  
By Jennifer H  
Signed-in to Caterpillars @ 12:47 PM

Fri, Feb 02

**CIRCLE TIME** 9:00 AM  
By Jennifer H

LOAD MORE ACTIVITIES

ACTIVITY DOCUMENTS PROFILE



## CLIMBZONE HOWELL RELEASE OF LIABILITY AND ASSUMPTION OF RISK

LAST NAME		FIRST NAME	MI	DATE OF BIRTH
ADDRESS		CITY	STATE	ZIP
PRIMARY/CELL/HOME PHONE	WORK PHONE	EMAIL (EMAIL ADDRESSES ARE NOT SHARED/SOLD)		GENDER
EMERGENCY CONTACT		EMERGENCY PHONE	RELATION	

In consideration of being allowed to participate in any way in the program, related events and activities (hereafter called the Program), I the undersigned, acknowledge, appreciate, and agree that:

1. The risk of injury from the activities involved in this program is significant during all phases of the activity, including the potential for permanent paralysis, disability and death. These risks include but are not limited to: Equipment failure and/or malfunction of my own or other's equipment; my own negligence and/or the negligence of others; Fatigue, chill and/or dizziness which may diminish my/our reaction time and increase the risk of accident; falling from heights, risk of falling climbers, falling ropes, uneven mats, running into other climbers / participants / spectators, excessive heat, weather elements, wind, motorized accidents, electrocution. I agree to wear any necessary safety equipment provided to me and recognize that failure to do so increases the potential for severe injury or death and absolves the RELEASEES from any liability whatsoever.
2. I KNOWINGLY AND FREELY ASSUME ALL SUCH RISKS, both known and unknown, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES or others, and assume full responsibility for my participation in the Program.
3. I willingly agree to comply with terms and conditions for participation. If I observe any unusual significant hazard during my presence or participation, I will remove myself from participation and bring such to the attention of the nearest official immediately.
4. I recognize that it may be necessary for the (Releasees) to refuse or terminate my participation if I am judged to be incapable of meeting the rigors or requirements of the Program. I accept the (Releasees) right to take such actions for the safety of myself and/or other participants. I will not engage in any activity beyond my capabilities and will not cause any third party to be endangered by any of my actions during the program.
5. I warrant and represent that I am in good health and have no physical or mental limitations or problems that would affect my safe participation or the safety of others in the program and have not been advised otherwise by a qualified medical person.
6. By participating in or attending any activity in connection with this program, whether on or off the premises, I consent to the use of any photographs, pictures, film or videotape taken of me or provided by me for publicity, promotion, television, websites or any other use, and expressly waive any right of privacy, compensation, copyright or other ownership right connected to same.
7. I, for myself and on behalf of my heirs, assigns, personal representatives and next of kin, HEREBY RELEASE, INDEMNIFY, HOLD HARMLESS, AND DEFEND THE CLIMBZONE, LLC, its officers, directors, officials, agents and/or employees, other participants, sponsors, advertisers, permit grantors, independent contractors, sub-contractors and, if applicable, owners and lessors of premises used to conduct the Program (RELEASEES), from any and all claims, demands, losses, and liability arising out of or related to any INJURY, DISABILITY OR DEATH I may suffer, or loss or damage to person or property, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law.

I HAVE READ THIS RELEASE OF LIABILITY AND ASSUMPTION OF RISK AGREEMENT, FULLY UNDERSTAND ITS TERMS, UNDERSTAND THAT I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING IT, AND SIGN IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT.

SIGNATURE OF PARTICIPANT (18 YEARS OLD OR OLDER MUST SIGN):	DATE:
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<b>PARENT(S) OR LEGAL GUARDIAN(S) MUST SIGN BELOW FOR:</b>	
NAME OF MINOR: _____	
AND AGREE THAT THEY AND THE MINOR ARE SUBJECT TO ALL THE TERMS OF THIS DOCUMENT, AS SET FORTH ABOVE.	
PARENT/GUARDIAN SIGNATURE (IF UNDER 18 YEARS OF AGE)	DATE

## RELEASE AND WAIVER OF LIABILITY AND INDEMNIFICATION AGREEMENT

### **PLEASE READ THIS DOCUMENT CAREFULLY. BY SIGNING, YOU ARE GIVING UP LEGAL RIGHTS**

This Release and Waiver of Liability and Indemnification Agreement (Agreement) is entered into by the Adult Participant, and if any minor is named below, the Adult Participant on behalf of and as parent or legal guardian for the Child Participant(s) in favor of URBAN AIR SACRAMENTO, LLC, a California limited liability company (Urban Air). Collectively and severally, Adult Participant and Child Participant are referred to as the Participant. In consideration of Urban Air permitting Participant access to the Premises and the ability to participate in the Activities, including the Activities that may occur in, about, or near 1700 Arden Way (1755 Challenge Way), Sacramento, California or any other premises owned or operated by Urban Air wherever located (Premises), Participant agrees as follows:

1. NATURE OF THE ACTIVITIES. Urban Air operates a trampoline and adventure park, which offers Participants (a) the opportunity to participate actively or passively, in trampoline and adventure park related activities, including, but not limited to, jumping, dodgeball, volleyball, tumbling, foam pit jumping, aerobics, skydiving, ninja warrior course, battle beam, laser tag, soft play, ropes course, climbing wall, roller coaster/sky rider, go carts, laser tag, bowling, bumper cars, cyber sports, mini golf, arcades, exercising, and other miscellaneous trampoline and adventure activities, instruction, training, fitness classes, competition, events, and programs and (b) access to the locker room, Premises, and cafe (collectively, Activities).

2. TYPES OF RISKS. Participant acknowledges there are inherent risks in and injuries that may occur from participating in the Activities, including, but not limited to, cuts; bruises; muscle strain; twisted or sprained ankles, knees, shoulders, or wrists; burns; dirt or other materials in eye; concussions; broken bones; physical or emotional injuries; landing wrong; over-exertion; failure of the attraction surface or attachments; being hit by a ball; collisions with other participants; erratic co-participant behavior; collisions with standards and supports; using improper form or technique; slipping, falling, or tripping; equipment failure; error of judgment by employees; paralysis, disability, or death; personal injury to third persons; or property damage. Due to the nature of the Activities, there are more hazards and risks than the foregoing, and there are also unknown and unforeseeable hazards.

3. ASSUMPTION OF RISKS. Notwithstanding the foregoing risks and safety measures implemented by Urban Air, Participant acknowledges it is impossible to eliminate all risk of injury and understands the demands of the Activities relative to Participant's physical condition and skill level. **PARTICIPANT AFFIRMS THAT PARTICIPATION IN THE ACTIVITIES IS VOLUNTARY AND PARTICIPANT KNOWINGLY, WITH UNDERSTANDING OF THE RISKS AND POTENTIAL INJURIES, ASSUMES ALL RISKS INHERENT WITH THE ACTIVITIES AND ACCESS TO THE PREMISES.**

4. ALCOHOL. Participant agrees to exercise ordinary and reasonable care and to not consume alcohol to the extent Participant's judgment is impaired. Participant understands the potential risks associated with the consumption of alcohol and acknowledges Participant does not have and is not aware of any medical condition that would result in any injury to Participant due to Participant's consumption of alcohol. Participant assumes the risks associated with alcohol consumption and takes full responsibility for Participant's own actions, safety, and welfare. **UNDER NO CIRCUMSTANCES WILL PARTICIPANT BE ALLOWED TO PARTICIPATE IN ANY ACTIVITIES IF PARTICIPANT HAS CONSUMED ALCOHOL.**

5. RELEASE AND INDEMNITY. **TO THE FULLEST EXTENT PERMITTED BY LAW, ADULT PARTICIPANT ON BEHALF OF HIMSELF/HERSELF, CHILD PARTICIPANT, AND THEIR HEIRS, EXECUTORS, AND REPRESENTATIVES RELEASES, AGREES NOT TO SUE, AND SHALL INDEMNIFY URBAN AIR, UATP MANAGEMENT, LLC, UATP IP, LLC, UA ATTRACTIONS, LLC, THE LEGAL OWNER OF THE PREMISES, THE LANDLORD, MORTGAGEES AND MANAGEMENT COMPANY OF THE PREMISES, AND ANY OF THEIR LENDERS, PARENTS, AFFILIATES, SUBSIDIARIES, OFFICERS, DIRECTORS, SHAREHOLDERS, MEMBERS, MANAGERS, PARTNERS, AGENTS, EMPLOYEES, CONTRACTORS, REPRESENTATIVES, HEIRS, ASSIGNS, VOLUNTEERS, INDEPENDENT CONTRACTORS, EQUIPMENT SUPPLIERS, AND INSURERS OF ALL OF THEM (COLLECTIVELY, PROTECTED PARTIES) FROM AND AGAINST ALL LIABILITIES, LOSSES, DAMAGES, CLAIMS, DEMANDS, ACTIONS, SUITS, CAUSES OF ACTION, COSTS, FEES, AND EXPENSES (INCLUDING REASONABLE ATTORNEY'S FEES AND COURT OR OTHER COSTS) (COLLECTIVELY, CLAIMS) RELATING TO, RESULTING FROM, OR ARISING OUT OF OR ALLEGED TO HAVE ARISEN OUT OF (IN WHOLE OR IN PART) ANY PROPERTY DAMAGE OR BODILY INJURY (INCLUDING DEATH) TO PARTICIPANT RESULTING IN ANY WAY FROM (A) PARTICIPANT'S USE OF THE PREMISES, (B) PARTICIPANT'S ACTIVE OR PASSIVE PARTICIPATION IN THE ACTIVITIES, (C) LOSS OR THEFT OF PERSONAL PROPERTY, (D) FROM THE CONSUMPTION OF ALCOHOL AT THE PREMISES BY PARTICIPANT OR ANY OTHER INVITEE OF URBAN AIR, OR (E) PARTICIPANT'S BREACH OF THIS AGREEMENT. THIS RELEASE AND INDEMNITY SHALL APPLY EVEN IF ANY THE CLAIM IS CAUSED IN WHOLE OR IN PART BY THE NEGLIGENCE, GROSS NEGLIGENCE, OR STRICT LIABILITY OF THE PROTECTED PARTIES OR PARTICIPANT. THE INDEMNITY SHALL ALSO INCLUDE ADULT PARTICIPANT'S OBLIGATION TO INDEMNIFY THE PROTECED PARTIES FROM (Y) ANY SUM OR SETTLEMENT PAID TO OR ON BEHALF OF THE CHILD PARTICIPANT RESULTING FROM A CLAIM IN ANY WAY INVOLVING THE FOREGOING SUBSECTIONS AND (Z) ALL CLAIMS RESULTING FROM OR RELATING TO ANY INSUFFICIENCY OF PARTICIPANT'S LEGAL CAPACITY OR AUTHORITY TO EXECUTE THIS AGREEMENT FOR OR ON BEHALF OF THE CHILD PARTICIPANT.**

#### 6. DISPUTE RESOLUTION.

A. ARBITRATION. Any dispute or claim arising out of or relating to this Agreement, breach thereof, the Premises, Activities, property damage (real or personal), personal injury (including death), or the scope, arbitrability, or validity of this arbitration agreement (Dispute) shall be brought by the parties in their individual capacity and not as a plaintiff or class member in any purported class or representative capacity, and settled by binding arbitration before a single arbitrator administered by the American Arbitration Association (AAA) per its Commercial Industry Arbitration Rules in effect at the time the demand for arbitration is filed. Judgment on the arbitration award may be entered in any federal or state court having jurisdiction thereof. The arbitrator shall have no authority to award punitive or exemplary damages. If the Dispute cannot be heard by the AAA for any reason, the Dispute shall be heard by an arbitrator mutually selected by the parties. If the parties cannot agree upon an arbitrator, then either party may petition an appropriate court to appoint an arbitrator. Arbitration and the enforcement of any award rendered in the arbitration proceedings shall be subject to and governed by 9 U.S.C. § 1 et seq.

**B. WAIVER OF JURY TRIAL. TO THE EXTENT PERMITTED BY LAW, ADULT PARTICIPANT AND URBAN AIR KNOWINGLY, WILLINGLY, AND VOLUNTARILY, WITH FULL AWARENESS OF THE LEGAL CONSEQUENCES, AFTER CONSULTING WITH COUNSEL (OR AFTER HAVING WAIVED THE OPPORTUNITY TO CONSULT WITH COUNSEL) AGREE TO WAIVE THEIR RIGHT TO A JURY TRIAL OF ANY DISPUTE AND TO RESOLVE ANY AND ALL DISPUTES THROUGH ARBITRATION.** The right to a trial by jury is a right parties would or might otherwise have had under the Constitutions of the United States of America and the state in which the Premises is located.

7. **LICENSE.** Participant irrevocably grants the Protected Parties the right to use all or a portion of an image or video of Participant and their name and likeness in all forms and media including composite or modified representations for all purposes, including advertising, trade or any commercial purpose throughout the world and in perpetuity. **PARTICIPANT WAIVES THE RIGHT TO INSPECT OR APPROVE VERSIONS OF IMAGES OR VIDEOS USED FOR PUBLICATION OR THE WRITTEN COPY THAT MAY BE USED IN CONNECTION WITH THE IMAGES/VIDEOS. PARTICIPANT RELEASES THE PROTECTED PARTIES FROM ANY CLAIMS THAT MAY ARISE REGARDING THE USE OF PARTICIPANT'S STATEMENTS, VIDEOS, OR IMAGES INCLUDING ANY CLAIMS OF DEFAMATION, INVASION OF PRIVACY, OR INFRINGEMENT OF MORAL RIGHTS, RIGHTS OF PUBLICITY, OR COPYRIGHT.**

8. **AUTHORITY.** If Adult Participant signs this Agreement on behalf of his/her spouse, child, family member, friend, minor child, or other person, Adult Participant warrants and represents to Urban Air that he/she has the legal authority and such person's actual and implied authority to execute this Agreement on their behalf, including, but not limited to, the arbitration clause, release, indemnity agreement, and license.

9. **ACKNOWLEDGMENTS.** Participant represents to the Protected Parties that this Agreement is a complete and final release and indemnity agreement, that Participant is voluntarily entering into this Agreement, and no representations, promises, or statements made by any of the Protected Parties has influenced Participant in signing this Agreement. Participant agrees that there are no oral agreements, representations, promises, or warranties that are not expressly set forth herein, this Agreement may only be modified in writing, and that Participant is not relying on any statements or representations of the Protected Parties that are not expressly contained herein. Participant expressly agrees that this Agreement is intended to be as broad and inclusive as is permitted by the laws of the state in which the Premises is located and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect. Venue for any action brought hereunder or due to Participant's use of the Premises or participation in the Activities shall lie in the County in which the Premises is located. The substantive laws of the state in which the Premises is located shall apply. By signing below, Participant authorizes Urban Air to communicate with Participant via email with updates, news, advertisements, and offers.

10. **REPRESENTATIONS BY PARTICIPANT.** Participant represents to the Protected Parties as follows:

- A. Participant shall obey all rules while participating in the Activities and alert the staff of any rules violations or dangerous behavior.
- B. Participant possesses a sufficient level of skill and physical fitness for safe participation in the Activities.
- C. Participant shall only attempt Activities that Participant can perform safely.
- D. Participant is not aware of any health problems that would prevent him/her from participating in the Activities.
- E. Participant has received either medical clearance from his/her physician prior to participation in the Activities or has determined that such clearance is not necessary for his/her safe participation in the Activities.
- F. Urban Air may, but shall not be obligated or required to, administer to Participant emergency aid, CPR, and use an AED (defibrillator), secure emergency medical care or transportation (i.e., EMS), and Participant shall assume all costs of emergency medical care and transportation.
- G. Participant shall discontinue participation in the Activities if Participant feels any unusual discomfort (e.g., faintness, shortness of breath, high anxiety, or chest pains).

**I HAVE READ THIS RELEASE AND WAIVER OF LIABILITY AND INDEMNITY AGREEMENT, FULLY UNDERSTAND ITS TERMS, AND FULLY UNDERSTAND THAT I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING IT, AND HAVE SIGNED IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE, OR GUARANTEE BEING MADE TO ME AND INTEND MY SIGNATURE TO BE COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO THE GREATEST EXTENT ALLOWED BY LAW, AND FURTHER AGREE THAT NO ORAL REPRESENTATIONS, STATEMENTS OR INDUCEMENT APART FROM THE FOREGOING WRITTEN AGREEMENT HAVE BEEN MADE.**

**I HAVE READ THIS RELEASE AND WAIVER AND AGREE TO ALL THE TERMS AND CONDITIONS SET FORTH HEREIN**

\_\_\_\_\_  
Child Participant Name (Please Print)

\_\_\_\_\_  
Parent/Legal Guardian Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Adult Participant Name (Please Print)

\_\_\_\_\_  
Adult Participant Signature

\_\_\_\_\_  
Date

Emergency Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

Participant's Email Address: \_\_\_\_\_